



We've cooked up something new for hospitality businesses...

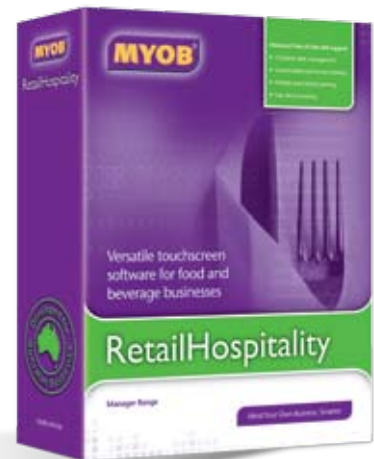
## MYOB RetailHospitality

Touchscreen POS software for restaurants, bars, cafés and food outlets.

Running a hospitality business can be a challenge. Stiff competition and ever rising prices require you to keep your eye on the ball at all times. Then there are the customers: fussy, fickle and always in a hurry.

So how do you manage customer service efficiently and save money?

MYOB RetailHospitality is the answer.



Designed specifically for restaurants, bars, cafés and food outlets, this easy to use table management and Point of Sale application works with MYOB RetailManager's business reporting tools. RetailHospitality allows you to manage sections of your outlet from one or a few networked locations.

By streamlining your service, and stopping your staff running here and there, you can make a real difference to your service and save real money. RetailHospitality provides you with:

### Fast sales processing

With just a few simple taps on the touchscreen interface, RetailHospitality allows you to process sales fast. You can set up cash buttons the way you want them for quicker processing and reduced errors, and process multiple payment types.

### Customised, easy to use touchscreen interface

RetailHospitality allows you to group products into the categories you want for easy identification. You can select colour schemes, add buttons and include digital photos, and adjust security features for different staff members.

### Complete table management

RetailHospitality makes managing tables easy. Through your touchscreen, you can track and view orders, track table numbers and covers, and even transfer and merge tables.

### Multiple docket printing

Sending orders to a kitchen or bar is easy with MYOB RetailHospitality. Once an order has been entered, it will be automatically sent to the printer/s you specify.

### Integrate your touchscreen POS with the rest of your business

RetailHospitality works in conjunction with MYOB RetailManager, Australia's leading Retail POS software. This combination allows you to record stock and customer information, print reports on sales, products and employees, and view your GST collected. You can also easily integrate MYOB RetailHospitality with MYOB accounting software to streamline your administration – from touchscreen to BAS.

### Retail Enhancement and Support

#### Supporting your business, 7 days a week

Retail Enhancement and Support – the comprehensive support program for MYOB retail software – keeps your business running smoothly and efficiently with seven days-a-week technical support, and software updates sent to you automatically. ▶



# RetailHospitality – factsheet

Whether you need a hand setting up, or want to get more out of your solution, you can count on MYOB Technical Support 7 days a week – even on a Sunday morning! Our call centre is open during the following hours:

Monday to Wednesday: 9.00am - 7.00pm  
Thursday to Friday: 9.00am - 9.00pm  
Saturday to Sunday: 9.00am - 5.00pm  
(Australian Eastern Standard Time)

## Receive MYOB software updates automatically

You'll automatically receive updates of your MYOB product as they're released, so your business can stay up to date with the latest retail business management technology.

## Receive the monthly e-newsletter 'MYOB Retailer'

To ensure your business gets the most out of your software, you can receive a monthly newsletter that's packed with the latest news and consumer trends, hints, tips, technical information and more.

## One full year of 7 day a week support included

When you purchase MYOB RetailHospitality bundled with MYOB RetailManager, you are entitled to one year of Retail Enhancement and Support from the date of registration.

## Need on-site assistance?

In addition to telephone support, MYOB consultants (RMPs) can visit you to assist with installation, setup and maintenance of your systems and associated hardware. And depending on their field of expertise, they can also assist with other areas of your retail business.

For a complete list of POS Partners, visit [www.myob.com.au/possearch](http://www.myob.com.au/possearch).

## Technical Information

### What is MYOB RetailHospitality?

MYOB RetailHospitality is add-on software for MYOB RetailManager that helps you manage sales tasks in a restaurant, café, take-away, or other hospitality business. RetailHospitality reads information (such as staff and stock records) from your RetailManager database and passes back details of the transactions performed in RetailHospitality. You can use the reporting features within RetailManager to track and review the performance of your business.

### MYOB RetailHospitality consists of two modules:

#### Touchscreen/POS module

RetailHospitality is designed to help you quickly locate items and add them to a sale or order. Sales and orders can be saved for later review and payment, and their details output to printers in different areas of the restaurant. RetailHospitality also has a table management mode that lets you view the availability and order status of tables. In addition to the sales tasks, you can also perform functions such as balancing the cash drawer at the end of the business day.

#### Administration module

MYOB RetailHospitality Admin lets you customise the way RetailHospitality works. You also use this module to connect to, and use information from, your RetailManager database. While stock items are created in RetailManager, you can use RetailHospitality Admin to organise these items according to, say, the parts of your menu or the sections of your restaurant. Similarly, while staff records are created in RetailManager, you can use RetailHospitality Admin to decide what functions they can access and what passwords they will use. ▶



# RetailHospitality – factsheet

## System Requirements

MYOB RetailHospitality requires MYOB RetailManager v9 or later to be installed.

### Minimum:

Operating system:	Windows® 2000 (Service Pack 4) or Windows XP
Processor	Pentium® III processor (or equivalent) at 500MHz
Memory	256MB RAM
Hard Disk	1GB of free disk space
Display	800x600 dpi
Printer (or access to network printer)	Configured with ESC POS command for dockets
Mouse & keyboard	Windows-compatible

### Recommended:

Operating System	Windows XP Professional (Service Pack 2)
Processor	Pentium 4 processor (or equivalent) at 1.5GHz or faster
Memory	512MB RAM or more
Hard Disk	10GB or more of free disk space
Display	1024x768 dpi resolution
Backup solution	CD/DVD writer or a USB storage device

Note: CD ROM drive required to install software.

### Backing up your data

We strongly recommend a backup solution such as a CD writer to ensure the safety of your business information.

MYOB Retail Hospitality works with the following devices:

- Barcode Scanners
- A4 laser printers for printing reports and labels
- Additional docket printer with Esc POS command
- Electronic cash drawer

## The MYOB Retail Point of Sale 'family'

From single retail stores and start-ups to multiple store operations and franchises, MYOB has a range of Point of Sale solutions to suit your needs:

### MYOB RetailBasics

Point of Sale software with more power than a cash register.

### MYOB RetailReady

Retail hardware and software solution which includes MYOB RetailBasics, Cash Drawer, USB Docket Printer and Barcode Scanner.

### MYOB RetailManager

A complete Point of Sale and retail management solution. RetailManager includes comprehensive inventory management, fast sales processing and over 60 business reports.

### MYOB RetailEnterprise

Multi-site retail management solution to keep track of all your retail stores.

## How to purchase MYOB RetailHospitality

### Onsite consultants

RetailManager Professionals can visit your store and help with the total retail solution – from business needs analysis enquiries and software/hardware implementation right through to after-sales service. For more information, call MYOB on **1300 555 111**.

### Call MYOB

You can purchase MYOB RetailHospitality by calling MYOB on **1300 555 111** (credit card payments only).

### Visit a store

MYOB RetailHospitality is also available at leading software resellers.

If you are already a MYOB RetailManager client and need the touchscreen interface, you simply need to purchase a MYOB RetailHospitality licence. The licence costs \$695. Please note, you need to be on the current version of MYOB RetailManager. Call **1300 555 111** for details.

To find out more about MYOB RetailHospitality, please call MYOB on **1300 555 111** (select option 2) or visit [www.myob.com.au/retail/hospitality](http://www.myob.com.au/retail/hospitality).